



Workshop Presentation

Thursday, July 20, 2017

9:00 am to 3:15 pm

*City of SeaTac Council Chambers
4800 S 188th Street
SeaTac, WA 98188*

Directions:

From the South on I-5: Traveling NB on I-5, take the S 188th St. exit (#152) and stay in the left turn lane. At the light, turn left onto S 188th St. and head West. Go through lighted intersection of S 188th and Military Road S. Stay in the right lane. City Hall will be on your right.

From the North on I-5: Traveling SB on I-5, take the S. 188th St/ Orillia Road exit (#152). Stay to the left and follow the sign that reads Orillia Road. At the bottom of the exit, turn right onto S. 188th St and head West. Go through lighted intersection of S 188th St and Military Road S. Stay in the right lane. City Hall will be on your right.

Registration (includes lunch):

- \$75 for Members of the Western Washington Chapter of IPMA-HR
- \$100 for Non-Members

To join our chapter or to register for the workshop and make payment by July 18, 2017, please go to our website:

www.wwaipma-hr.org.

Questions:

Contact Mary McDougal

mmcdougal@cityoflakewood.us

253-983-7709

Agenda

8:30 am Registration and Check-in

9:00 am

Welcome by Western Washington IPMA-HR Chapter President - Jim Yearby, Vice President, Human Resources, United Way of King County

9:15 am - 3:15 pm (including breaks and lunch)

"Emotional Intelligence and Change Management"

This workshop addresses critical issues related to leading change. The session focuses on practical applications that bring a return on investment. Common mistakes in leading changes, as well as best practices, are described. Participants will explore the importance of using Emotional Intelligence during change, assess their own change management skills, learn about practical change strategies and tools, and apply learning to their own change situations.

Presenter:

Cyndi Schaeffer, PhD, Chief of Staff, King County Department of Public Health

Cyndi has over 20 years of experience leading high performing teams and transforming organizations. She has served as a supervisor, administrator, executive director, change manager and chief of staff. She has provided change leadership and management, leadership development, team-building, succession planning and customer service training to private and public sector organizations and national and international companies. Cyndi earned her PhD from Antioch University in Leadership and Change, has been an instructor at several universities and authored the book "Change Leadership Emotional Intelligence: Using Change Strategies That Work."